# DataXchange

**Transform loan notice delivery with a centralized, auditable platform that enables self-service retrieval by lenders**

Agent notices are the key to effective communication, operational efficiency, and risk mitigation in syndicated and private credit lending.
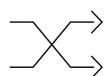
Notice delivery, however, is notoriously labour-intensive and can be challenging for agents, lenders and third parties alike. Notices are sent and received in high volumes by fax or email, making it difficult for agents to confirm delivery and for lenders to confirm receipt. Notices are frequently misplaced and need to be re-sent, creating operational inefficiencies, delays, and frustration for everyone involved.

DataXchange eliminates this operational burden with a centralized, auditable platform where syndicated and private credit loan notices – in digital and analog formats – are accessible at no cost to lenders and their third parties.

DataXchange is powered by technology that:

- Processes 24 million notices per annum
- Supports near real-time digitization
- Achieves a >99% process accuracy rate

### Key Stats

**30 years**
of experience in loan markets

**70K**
LXIDs for broadly syndicated and private credit loans

**8 of the top 10**
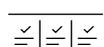agents partner with us

## Key Features Include:

**Flexible processing**
Ability to process structured notices as well as notices that are emailed or faxed in unstructured formats.

**Lender self-service**
Lenders are granted self-service access for current and historical notices at no cost.

**100% coverage of asset data and activities**
An extensive identification framework of 30,000+ LXIDs and 20,000 entity identifiers is used to streamline processing and enhance transaction accuracy.
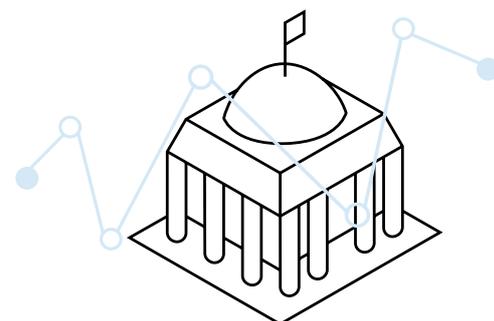
**Audit capabilities**
Agents can log in to see which notices have been sent out and which lenders they have been sent to.

**Real-time data sharing**
AI technology is used to facilitate auto-tagging, so notice data is available in DataXchange minutes after the agent has sent the notice, regardless of format.

# Benefits for Agents

**Notice sharing – your way**
Agents don't need to change their preferred formats or the way they operate to benefit from our centralized notice distribution.

**Eliminate operational bottlenecks**
Replace labour-intensive notice retrieval and resends with a scalable solution while also freeing up team members to focus on higher value work.

**Enhance your lender experience**
Friction and miscommunication are eliminated from the notice-sharing process, delivering a premium experience to lenders and their third parties.

# Benefits for Lenders

Lenders waste significant time chasing down and reconciling agent notices, resulting in delays, frustration, and higher operating costs. DataXchange eliminates these operational challenges by sharing notices in near real-time and indexing notices to loan facility, activity type, and activity date on a single, searchable platform. The service is fast, efficient, transparent, and free for lenders and their third parties.

Functional benefits include:

- Self-service portal provides direct, anytime access
- No-fee user model
- Validate agent position data together with a notice for easy reconciliation
- Granular permissions and tracking
- No limit on users per organization
- Both digital and analog notices can be managed on the platform
- Indexed for easier search and retrieval
- Global loan market coverage

DataXchange is part of our broader Lending Solutions portfolio which includes trusted software, services and data that drive greater efficiencies in syndicated and private credit loan operations.

## Contact us for a demo of DataXchange

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