

Online CSA Feedback Service



Benchmark your company's sustainability performance against industry peers and receive insights on key improvement areas. The service provides benchmarking statistics and a qualitative gap analysis of your company's sustainability performance on a question level for selected criteria of the S&P Global Corporate Sustainability Assessment (CSA).

What do you get?

The service includes:

Access to the **Benchmarking** Database - Starter Level to benchmark your company against industry peers:

- Criteria and question level analysis.
- Overview table with broad peer group scores.
- Question level trend charts.
- Filter by country and regions and listing status most relevant to you.

Online Gap Analysis for up to 7 key questions

- Aspect by aspect gap analysis.
- Explanation of CSA's approach, including assessment focus, expected practice Question rationale already in the CSA questionnaire on the platform.
- Access to the Peer Practices Database to learn from peer practices in your own and other industries.

The database includes:

- Company examples
- Hypothetical examples
- Quantitative examples

A 1-hour over-the-phone debriefing session on the service with a sustainability benchmarking specialist.

How does it work?

The Online CSA Feedback Service can be ordered directly online. Simply log in to your company's account by visiting <https://portal.s1.spglobal.com/survey/>.

Make sure you are logged in with your CSA administrator account. Go to the "Report" tab under the "Benchmarking" tab. In there, click on "Order Question Feedback and then CSA Online Feedback Service". Payments can be made by credit card or invoice.

Once you place your order, the 7 questions with the highest weighted gap will be automatically pre-selected for inclusion in the service. However, you can manually change this pre-selection and instead select the 7 questions that you would like the service to focus on.

When will I receive my service?

The online order interface will indicate a delivery window. This will depend on the availability of analysts and the overall demand for this service. We target a delivery window of 2 weeks from receiving your order.

Key insights into your sustainability performance

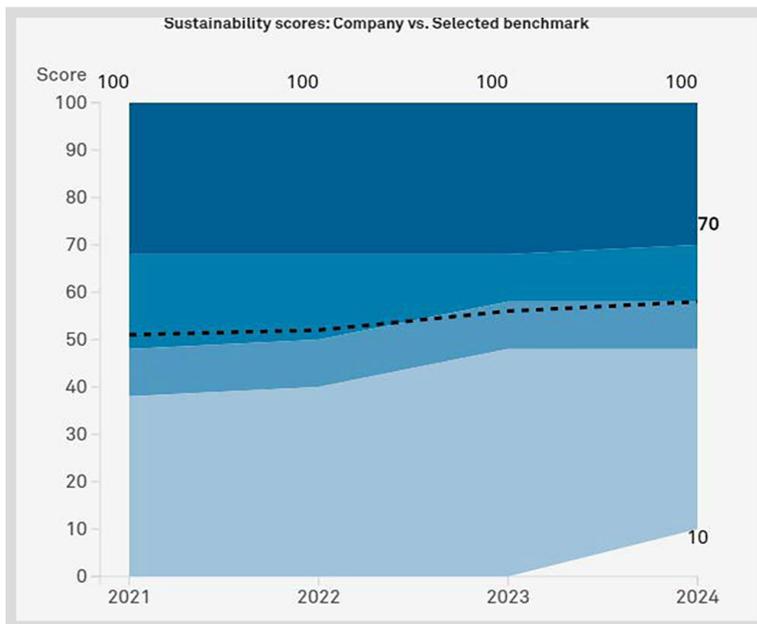
The service will include a gap analysis of 7 questions directly available on the CSA portal and one year of access to the Benchmarking and Peer Practices databases. The following sample screenshots give you an idea of the sort of analysis you will receive. The actual information provided is for illustration purposes only.

Service Components

Score	Company Name
100	3i Group plc
100	abrln plc
100	Acom Co., Ltd.
100	Adyen N.V.
100	Affiliated Managers Group, Inc.
Show All	
100	FactSet Research Systems Inc.
100	Far East Horizon Limited
100	FBN Benchmarking Test Company
100	Fidelity National Information Services, Inc.
100	Financial Partners Group Co.,Ltd.

Understand your company's performance versus your industry peers

Use the Benchmarking Database- Starter to visualize your performance against visualizes your performance against your industry peers to help your internal discussions. The database focus on your performance on total score, dimension, criteria and question level.



Four-year trend analysis — company vs industry

You only truly understand your CSA performance if you look at your company's performance against your peers over a multiyear trend. Are you developing in line with your peers? Are you on an outperforming trend? Or are they catching up on your leadership position? This chart in the Benchmarking Database - Starter version plots your company's S&P Global CSA Score against the distribution of industry scores, split into quartiles, as well as the industry average.

Aspects	Focus and Expected practice	Assessment
Coverage	High coverage of data for Scope 1 GHG emissions	100.0% coverage of data for Scope 1 GHG emissions
Public Reporting	Scope 1 GHG emissions data is publicly reported	
Target	Annual target set for Scope 1 GHG emissions should be consistent and credible	
Target	Annual target achieved for Scope 1 GHG emissions	The company has achieved the annual target for Scope 1 GHG emissions
Trend	Decreasing trend of normalized Scope 1 GHG emissions over the last three-four years	The company has registered a decreasing trend of Scope 1 GHG emissions over the last four years
Trend	Normalized Scope 1 GHG emissions for the last fiscal year that puts the company in the top quartile in their industry	The company's normalized Scope 1 GHG emissions for the last fiscal year does not put the company in the top quartile of the industry
Verification	Scope 1 GHG emissions data verified by a third party	The company's Scope 1 GHG emissions data is not verified by a third party

Online gap analysis

Aspect by Aspect, item by item review of your assessment results in the selected questions. This analysis allows you to understand in detail how your CSA answers were assessed. Icons provide a quick visualization of strengths and areas for improvement. Areas where the information provided was not sufficient for full points are highlighted and the gap to expected practice is explained.

CONTACT US

Talk to our specialist [to learn more](#).

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For information provided as part of the CSA questionnaire refer to our "Use of Information and Confidentiality Policy" https://portal.s1.spglobal.com/survey/documents/Use_of_Information_Policy.pdf and for personal information provided to S&P refer to S&P Global's Privacy Policy: <https://www.spglobal.com/en/privacy/privacy-policy-english>. See additional Disclaimers at <https://www.spglobal.com/en/terms-of-use>.

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